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## SYNERGY OF MAIN DUTIES AND FUNCTIONS IN THE CIVIL AND STATE ADMINISTRATION (DATUN) FIELDS AT THE INDONESIAN PROSECUTOR'S OFFICE TO THE GREAT PROSECUTOR'S OFFICE THROUGH THE HALLO JPN APPLICATION

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**ABSTRACT:** Use ApplicationHello Prosecutor better known as " Halo State Attorney (JPN) " which can be downloaded for free via the Android version of the Google Play Store feature. The Halo JPN application is a breakthrough from the Prosecutor's Office which aims to bring people closer together in public. Via an application, this will give a lot of convenience. In this research, the focus of the issues raised is related to the Halo JPN service category in providing legal assistance to the community, as well as how to analyze the Standard Operating Procedures (SOP) for Halo JPN services to fulfill the synergy of TUPOKSI in the datum field and also asking how the implementation of legal aid services in the datum field via the Halo JPN application. The method in this research uses normative and empirical methods to support the truth of the results achieved. So this research concluded that the categories in the Halo JPN service are related to categories related to Land, Inheritance Law, legal drafting, marriage and divorce law, Establishment and Dissolution of PTs, and Accounts Payable. Meanwhile, the SOP for the Halo JPN service concerns the stages of the administrative implementer opening the Halo JPN application and accepting requests for questions online. request questions submitted online, Asdatun checks the concept of JPN's answers to request questions submitted online and the administrative implementer uploads the answers to the Halo JPN application. The implementation itself has been carried out but there is still a lack of outreach to the public regarding the existence of the Halo JPN application.

**Keywords:** TUPOKSI Datum, Hello JPN, Great Prosecutor's Office

### I. INTRODUCTION

Starting from the diversity of laws and human needs for order and justice, law enforcement has become a crucial element in the life of the nation and state. Law functions as a tool of social control and a tool for designing social patterns to create balance.

In its development towards *the rule of law*, legal regulations are needed in the Prosecutor's Office that regulate the role of prosecutors as law enforcement officers. The Prosecutor's Office, in carrying out its duties, uses authority from the Indonesian legal system. The importance of power in people's lives is manifested in its role as a lawmaker and executor of law enforcement (Febrianty, 2020).

The prosecutor's profession is generally associated with criminal cases because of their presence in court which is usually related to criminal cases. The main reason for this association is the primary function of the Prosecutor in Prosecution, which is inherently linked to the realm of criminal law. However, Article 30 of Law No. 16 of 2004 concerning the Prosecutor's Office states that the Prosecutor's duties and authority involve three main areas, namely criminal, civil, and state administration, as well as public order and peace.

Based on Article 1 number (1) of Law no. 16 of 2004 concerning the Republic of Indonesia Prosecutor's Office, a prosecutor is a functional official who is given the authority by law to act as a public prosecutor and implement court decisions that have permanent legal force and has other authorities by the provisions of the law. One of the additional authorities referred to is involvement in civil relations, which is interactions between members of society that are generally based on agreements. Prosecutors have the authority to represent parties involved in cases involving civil relations. This is based on the provisions of Article 30 paragraph (2) of the Prosecutor's Law which reads: "In the field of civil and state administration, the prosecutor with special powers can act both inside and outside the court for and on behalf of the state or government."

So, the role of the prosecutor is different in the criminal and civil realms. In criminal cases, the prosecutor plays the role of public prosecutor and implementer of court decisions that have permanent force. Then, in civil cases, it plays a role of power of the State in or outside court related to civil cases.

The duties of State Attorneys in the Civil and Administrative sectors are explained in Article 30 paragraph (2) of Law no. 16 of 2004 concerning the Republic of Indonesia Prosecutor's Office and Republic of Indonesia Attorney General Regulation no. 040/JA/12/2010 dated 12 December 2010. This authority covers several aspects, namely:

1. Legal Assistance: State Attorneys have the responsibility to represent the state, government agencies (both central and regional), BUMN, and BUMD, either as plaintiff or defendant, based on a Special Power of Attorney (SKK).
2. Legal Considerations: Includes providing legal opinions and/or assistance (in the Civil and State Administration fields based on requests from state institutions, central/regional government agencies, and BUMN/BUMD. Implementation is based on an Order from the Deputy Attorney General for Civil and State Administration Affairs (Jamdatun), the Head of the High Prosecutor's Office (Kajati), and the Head of the District Prosecutor's Office (Kajari).
3. Legal Services: The State Attorney is tasked with providing explanations related to Civil and State Administrative law issues to members of the public who request information.
4. Law Enforcement: Involves filing lawsuits with courts in the civil sector to maintain public order, and legal certainty, and protect the interests of the State and government, as well as the civil rights of the community. Some examples include applications for annulment of marriages, applications for guardianship of minor children, applications for the dissolution of a PT, applications for bankruptcy, claims for compensation money in cases of criminal acts of corruption, applications for examination and dissolution of foundations, applications for notary positions, as well as reporting of notaries who violate the law and disgrace. notary by applicable regulations.
5. The duties of the State Attorney also include involvement as a mediator or facilitator in resolving disputes or disputes between government agencies/regional governments, and BUMN in the civil and state administration sectors. This is a legal effort in the civil and state administration realm to protect state assets and restore and safeguard the interests of society and the authority of the government.

This legal action is different from law enforcement, legal aid, legal services, and legal considerations.

In the realm of civil and state administration, the Prosecutor's Office owns the authority to represent the country or government as plaintiff or defendant. In its implementation, the Prosecutor's Office does not just give consideration or defend state interests or government, but responsible answers defend and protect the interests of the people. Sexy Civil and State Administration has the task of implementing and controlling activity enforcement law, giving help law, giving consideration law, giving service law, and doing action law others in the state, government, and society in hearing civil and state administration (Yusuf et al., 2018c).

The development of innovation in the delivery of public services cannot be separated from the use of information technology. Now, all aspects of life, including within the government sphere, cannot avoid adapting to developments in information technology. Therefore, innovation in the delivery of public services needs to adapt to these conditions and inevitably must adapt and apply information technology in every service process to the community (Triputra & Magriasti, 2022).

The Indonesian Attorney General's Office implements *e-government* through the Halo Prosecutor Application launch program known as Halo Prosecutor State Attorney (JPN). This application is available for free via the Android version of the Google Play Store. The Halo JPN Application initiative is a step by the Prosecutor's Office to get closer to the community by providing easy access. This application brings several benefits, such as allowing people who have legal problems but are limited by time to visit the Prosecutor's office to stay in touch and ask questions related to the law online. It is important to note that the Halo JPN application is valid for all prosecutors throughout Indonesia and is expected to function as a communication channel that unites the government, law enforcement, and the community without any geographical barriers.

This study the goal is to carry out an analysis of the various categories of services provided by Halo JPN in providing legal assistance to the community. In addition, this research aims to evaluate and analyze the Standard Operating Procedures (SOP) of the Halo JPN service to ensure synergy with the Main Duties and Functions (TUPOKSI) in the field of Datun at the Indonesian Prosecutor's Office. Furthermore, this research also intends to identify the implementation of legal aid services by the Datun Sector through the Halo JPN application.

## I. METHOD

This research applies normative juridical research methods supported by empirical data with a qualitative approach. In qualitative research, instruments used are humans or human instruments (Soekanto & Mamudji, 2023), including researchers themselves, using various \_ combined or simultaneous data collection techniques. This study focuses on legal norms related to the implementation of the Halo JPN Guna application to provide legal services and assistance to the community. This study approach is descriptive-analytical, which outlines the regulations regarding the Main Duties and Functions (Tupoksi) of Datun which are related to the legal theories that are the object of research.

## 1. RESEARCH LOCATION AND TYPE OF RESEARCH

Study This focuses on the Banten High Prosecutor's Office, especially in the Civil and Administrative Section (DATUN) located on Jl. Raya Pandeglang No.KM, RW.9, Sukajaya , Kec . Waterfall, Serang City, Banten. Study of synergy Task Principal and Function ( Tupoksi) of the field civil and state administration at the Indonesian Prosecutor's Office in reach predicate Great Prosecutor's Office through The Halo JPN application, actually including two types of of research, namely : (1) research juridical normative, implemented through analysis material References or secondary data, and (2) research juridical empirically, carried out past interview as method primary data collection or study field with approach empirical limited to evaluation implementation.

## 2. DATA SOURCES AND TYPES

By type and form, the information needed in the study consists of primary and secondary data. Secondary data was obtained from the study bibliography. The purpose of the study literature is to review, investigate, and track secondary data, which includes material primary law (document the law has strength law), materials secondary (which explains material primary law), and materials law tertiary (which gives guide or description of the material primary and secondary law).

To obtain primary data, carried out study field with applied method interviews straight on some sources who have expertise in the field (Warsito, 1997) . Purposeful primary data collection To collect information and facts of a nature directly from the field. Primary data is collected through surveys and observations directly describing each observation parameter is good in aspect qualitative or quantitative, wear guide to a list of questions (questionnaire), and discussion directly with each respondent. This data collection process held past the purposive sampling method. Election location observation and determination of respondents are not only based on considerations representative of the study area but also emphasize relevance with the issue of the environment that becomes the focus study.

Data used in the study namely:

- a. Primary legal materials, namely material law obtained \_ in a way direct and own strength tie in a way juridical.
- b. Legal materials secondary, encompassing book text, journal law, opinion expert law, case law, jurisprudence, and the results of the latest relevant symposium with topic study. This material describes the material primary law.
- c. Legal materials tertiary, encompassing dictionary law and encyclopedia, giving instruction or description of the material primary and secondary law.

## II. DISCUSSION

### A. Category Halo JPN Service in Giving Legal Assistance to the Community.

Bureaucratic reform as the government's main initiative covers various aspects, not only related to the essence of the agenda but also requires special attention to how it is implemented. The strategic steps needed to achieve optimal bureaucratic reform are through the implementation of public service systems and mechanisms that use information technology, known as electronic government (*e-government*), along with its derivatives such as electronic procurement (*e-procurement*), and electronic offices (*e-government-office*), and electronic services (*e-service* ). The application of *e-government* is considered a supporting tool to create a government that is more efficient, effective, accountable, and transparent in a sustainable manner (Prasojo, 2016) .

The central authority of the Indonesian Prosecutor's Office is to carry out law enforcement functions in Indonesia reflects its central position. The prosecutor's office is an integral part of an organized legal subsystem, interacts with each other, and complements other subsystems to achieve the goals of the legal system as a whole. Viewed from the perspective of the structure of law enforcement institutions in Indonesia, the Prosecutor's Office is not the only entity; there are other institutions such as Judges, Police, Advocates/Legal Advisors/Lawyers/Legal Consultants, Correctional Institutions, even parties who are suspects, defendants, and convicts, all of whom play a role as a legal subsystem in law enforcement efforts in Indonesia ( Effendi, 2005) .

Programs that have been implemented by the Prosecutor's Office involve launching the Hello Prosecutor application, which can be downloaded for free via Google Play Store for Android users. Application This brings convenience significant, esp for a society that has busyness tall and facing problem law. With the Hello Attorney application, the community can with easy submit questions about problem law, get help, and access handling law. Applicability The Halo Attorney application includes all areas of the Prosecutor's Office in Indonesia, and their objective is to strengthen connectedness between government, enforcer law, and society. Application This expectation can become a tool for effective communication, reducing \_ the gap in information between various parties. Within the framework This is it, the Prosecutor's Office The State Attorney (JPN) can give several services, including Legal Assistance inside and outside court, Legal Opinion, Legal Assistance, conducting Legal Audits, and implementing various other Legal Actions (Interview with Mr Aluwi, 2023) .

**Legal Opinion** is given in writing or orally on the question of existing laws on an activity or policy.

**Legal Assistance** is provided for activities or implemented strategic government projects in stages from the beginning to the end or Legal Assistance is carried out partially at the stage of an activity.

**Legal Audit** is carried out on a legal entity as a whole or an activity.

Parties who wish to utilize legal services from JPN can submit a written request. In the application, they are asked to state the type of legal product required and provide an explanation of the position of the legal problem being faced, which is still within the scope of Civil or State Administrative law.

Legal services are provided not only to government agencies but also to the community. Related to innovation service law in society, the prosecutor's office has Halo JPN application. Through the application, society can answer problems moderate law \_ experienced and serve directly to the State Attorney in a professional manner. " The Halo JPN application launched by the Attorney General can be accessible to the public for free. Through the application, society can ask directly about problems the law experienced ."

Through the Hello JPN application, the expected service law in society is more optimal and possible to reach all circles public remotely. Hello JPN provides solution law comprehensive where society can submit question law and get service direct from State Attorneys (JPN) throughout Indonesia professional and without a fee (free). To access this service, society only needs to open the internet and search for "Hello JPN" on Google, then click on the link that appears. After being directed to the website page Hello JPN, users will be welcomed with the words "We are ready to give the solution best for the problem your laws ". For ask, the user can click the colorful "Ask JPN Free" feature orange. Steps \_ submission question including terms and conditions, identification applicant, description problem laws, and steps final is ensured repeat application consultation you want to be submitted (Interview with Mr Aluwi, 2023) .

Order of the Deputy Attorney General for Civil and State Administration No.: PRIN-189/G/Gs.1/03/2022 dated March 17 2022 to create a Halo JPN Legal Services Handbook. The concept for the Halo JPN Legal Services guidebook is for the categories "Land, Inheritance Law, Marriage and Divorce, Debts Receivables as well as Category Establishment and Dissolution of PT."

Legal Services Concept Halo JPN category " **Land**", among other things, concerns various problems Right On Land. As for responses to the problem of various types of land rights, guidance is provided based on Article 4 paragraph (1) of Law no. 51960 concerning UUPA according to the right to control the state, set exists many kinds of right on land which can be given to and owned people, good alone or together person other as well as bodies law.

Right on land by Chapter 16 paragraph (1) UUPA are :

1. Right of ownership,
2. Use rights business,
3. Use rights building,
4. Usage rights,
5. Rental rights,
6. Right to open land,
7. Other rights that do not include the rights \_ it's above that would be stipulated by law as well nature of rights temporary.

The owner of land rights has the authority to use the land, including all elements such as land, water, and space above it, for interests that are directly related to the use of the land, by the provisions of the UUPA and other legal regulations that have a higher institutional level.

Legal Services Concept Halo JPN category " **Inheritance Law** ", among other things, is my opinion problem question is which intended with Law inheritance? Responses to questions This is Law inheritance is a law which arranges the transfer of ownership rights to the property legacy heir then sets who has the right to be the heir and determines how many each part.

Then category " **Debt Receivables** " with questions in general about what it means by debt and receivables. Responses For matter This Among other things, debt is form credit, fine cash, or letter valuable To use fulfill a need. Borrowing or debt must paid off in the period that has been approved, with a specified amount \_ in accordance needs of individual or respective companies. On the other hand, receivables refer to giving credit or loan, in a way cash or non-cash, to individuals or companies. Usually, accounts receivable appear when somebody cannot pay off the transaction appropriate time. In other words, accounts receivable is a term for money lent to others.

Category " **Establishment and Dissolution** " more Lots concerning problems like several questions:

1. What Is that a Limited Liability Company (PT)?
2. What organs that's all there is in a PT
3. The Company consists of from What just?
4. What just condition For establishing a company individual?
5. And so on \_ given response for each question or questions asked by the community.

## B. Standard Analysis Operational Procedures (SOP) for the Halo JPN Service to comply with Field TUPOKSI Synergy Datun.

Implementation duties and functions in the field of Civil and State Administration carried out by the State Attorney in context enforcement law, help law, consideration law, action other laws, and services law. To carry out task principles and function, field Datun needs to intertwine synergy with fields others, as has been regulated in the Attorney General's Decree No.: KEP-052/JA/A/1996 concerning Relationship Patterns Work between Unit JAMDATUN and unit work JAM BIN, JAM INTEL, JAM PIDUM, and JAM PIDSUS, as well as Attorney General's Circular Letter No.: SE-006/A/JA.03/2013 concerning Relationship Patterns Work Between Fields Datun with field Intelligence and field Act Criminal Special. To increase optimization implementation task principal and function field civil and state administration, necessary improved pattern connection Work between unit JAMDATUN work with unit Work fields other.

Attorney General Sanitiar (ST) Burhanuddin has formalized the application or given the website name 'Hello JPN'. Initiative This is a step innovative from a team of Deputy Attorney Generals for the Division of Civil and State Administration (JAM DATUN). In this platform, there are various category problems, such as land, law inheritance, legal drafting, and law wedding. Hello JPN presented as solution law comprehensive where society can submit questions around problem law, and services This will provided by the State Attorney (JPN) from various regions in Indonesia professionally and without cost. Guidelines also have been prepared for JPN on-duty service via Halo JPN. Apart from that, society will also own access For communicating with the Attorney General's Office and High Prosecutor's Office via Halo JPN.

The Standard Operating Procedures Administration Halo JPN service at the Banten High Prosecutor's Office.

1. Legal basis
  - a. Act No. 11 the Year 2021 about Change on Law No. 16 the Year 2004 about attorney RI;
  - b. Regulation prosecutor great R. INo.: PER-006/A/JA/07/2017 about Organization And System Work attorney RI. I has changed final with Regulation attorney RI. INo. 01 Year 2021 about Change Second on Regulation prosecutor great No.: PER-006/A/JA/07/2017 about Organization And System Work attorney RI;
  - c. Decision prosecutor great No. 249 Year 2020 about Standard Operational Procedure in Environment attorney RI;
  - d. RI Prosecutor's Regulation No. 7 of 2021 concerning Guidelines Implementation Enforcement Law, Help Law, Consideration Law, Other Legal Actions, and Legal Services in Field Civil And System Business Country;
  - e. Decision prosecutor great No. 249 Year 2020 about Standard Operational Procedure in Environment attorney RI;
  - f. Decision prosecutor great R. INo.: KEP-157/JA/12/2012 about Administration Case Civil And System Business Country

Qualification implementation :

1. Understand \_task function;
2. Understand \_system script service ;
3. Understand how to operate a computer;
4. Understanding \_use application Hello JPN.

Linkage to technical SOPs preparation answer on Hello JPN with notice equipment/supplies to be done in a way electronic or manual, among others:

1. Computer along with printer and ink,
2. Internet Network
3. Disposition sheet,
4. Stationery \_ office
5. Book registration.

Standard Implementation Procedures for the "Halo Prosecutor" application mechanism throughout Indonesia have been established. The SOP, which was published on December 8, 2017, includes the meaning, scope, objectives, reporting mechanism, response time limit, and person in charge of the "Halo Prosecutor" application. This is explained as (Interview with Mr. Febrianda, 2023) :

### 1. Scope of the Halo Attorney/JPN Application

The Halo Prosecutor application, which is based on Android, has a scope of use that is regulated and managed by various fields such as Intelligence, General Crimes, Special Crimes, Civil and State Administration, and Supervision. The types of reports that can be submitted include legal consultations, legal assistance, information about case handling, and reports of suspected criminal acts.

## 2. Purpose of the Halo Prosecutor Application

This application aims to be a guide for implementation for operators, facilitating two-way communication and effective and efficient relations between prosecutors and stakeholders in the Jambi High Prosecutor's Office area. Apart from that, the aim is to improve the image of the Banten High Prosecutor's Office by providing fast, precise, and accurate information. This innovation is intended so that people can easily convey aspirations or legal consultations without space and time limitations, and this application is available for free on the Android platform.

## 3. Reporting mechanism for using the Halo Prosecutor Application

How to use *online* legal consultation with the ApplicationHelloProsecutor :

- a. download moreover first Hello Attorney from Playstore and do it installation the application.
- b. After successfully installed, the display beginning will appear, and you need to register by clicking knob registration.
- c. After push knob registration, complete data or identify yourself with Correct To use get a username and password.
- d. After registering, log in to the application with a push login button and enter the username and password that you have created moment register.
- e. If you log in successfully, you can use the Hello Attorney application to choose from various types of consultation laws listed on the screen. Next, follow existing instructions \_ in accordance sequence, and you can also Attach files in the form of JPG/ PNG.

## 4. Period for the right to reply to the Halo Attorney Application

Questions or information that are already entered into the applicationHelloProsecutor will direct in process, such as :

- a. Reports regarding technical problems will be responded to and sent back to the person asking the question within 3 days of receipt of the report.
- b. Incoming non-technical questions will be answered and sent back to the person asking the question within 2 days of the report being received.
- c. Questions of a technical nature related to the handling of special criminal cases, according to INPRES No. 1 of 2006 concerning the acceleration of project implementation, publicize inspections widely in the community before the investigation stage and do not require handling from us.

## 5. Person in charge of the Halo Prosecutor application

For the person responsible for this application, it is divided into 2 parts namely: for the Banten High Prosecutor's Office each assistant field, and for the District Attorney's Office for each Prosecutor's Office throughout the Province. Banten.

## C. Implementation of Legal Aid Services by the Datun Sector through the Halo JPN Application.

The Prosecutor's Office, with special powers, has the authority to act on behalf of the State or government, either inside or outside the Court, by Article 30 paragraph (2). Apart from carrying out the prosecution process, the prosecutor also plays a role as become State Attorney to represent the government or institution government in solution dispute Civil and Administrative Procedure (Article 30 Paragraph (2) Law No. 16 of 2004 concerning the Prosecutor's Office) .

JPN is a prosecutor who is responsible for civil and state administration based on an assignment warrant, with duties involving law enforcement, providing legal considerations, implementing other legal actions, and providing legal services to the community. JPN can also act, either inside or outside the court, on behalf of the Principal, which in this context refers to the state or government, based on a special power of attorney. The definition of a State Attorney includes providing legal services to entities such as the state, government agencies, state institutions, and business entities that involve government interests. However, in the case of Legal Services, the general public has the right to consult regarding the legal problems they face directly.

Halo JPN is a very good initiative to provide access to Indonesian people who need legal assistance. Creating a website that provides online legal consultations by State Attorneys is a progressive step in bringing legal services closer to the community by complying with all applicable legal regulations. The State Attorney has possible functions \_ grouped become external and internal. Function external involves duties and authority related to enforcement law, help law, consideration law, service law, and action law. On the other hand, internal functions are managerial, and purposeful To ensure the optimal implementation of duties and authority of the Deputy Attorney General for Civil and State Administration ( Jamdatun ) (Yusuf et al., 2018a)

The Halo Prosecutor application is a technology-based platform designed to increase effective communication in the legal context in Jambi. This application is based on a question-and-answer format that is accessed via a mobile device with an Android system. Responsibility for application management is divided

between the Banten High Prosecutor's Office, which is supervised by Assistants for each field, and the District Attorney's Office, which is managed by each Prosecutor's Office in the Provincial region. Banten.

Next exposure Operator as manager Application Hello prosecutor in Prosecutor's Office Banten said :

"My responsibilities as an operator of the Halo Prosecutor application involve redirecting complaint reports to the relevant fields in the application, which relate to questions asked by users of the Halo Prosecutor application."

This means that further handling regarding the use of this application will be carried out by those who have an understanding or responsibility in a particular area at the Jambi High Prosecutor's Office. This is by the Halo Prosecutor application's right of reply procedure, where (1) technical problem reports will be answered within 3 days of entry, (2) non-technical questions will receive answers within 2 days of the report being submitted, and (3) technical questions related to handling Pidsus cases by INPRES No. 1 of 2006, which widely publicizes examination of the community before the investigation stage, will not be responded to. Therefore, questions or reports from the public will not be processed instantly at the time of reporting but will take 2-3 days.

Following recap from the implementation of Halo JPN Banten Prosecutor's Office:

**RECAPITULATION OF OPTIMIZATION OF HALO JPN USAGE FOR THE PERIOD OF AUGUST  
2023  
AT THE BANTEN HIGH PROSECUTOR**

NO	PROSECUTOR'S SATKER	MOON PERIOD	NUMBER OF QUESTIONS
1.	Banten Prosecutor's Office	August 2023	1 (one)
2.	Prosecutor Attack	August 2023	-
3.	Tangerang City Prosecutor's Office	August 2023	-
4.	District Prosecutor's Office Tangerang	August 2023	1 (one)
5.	Lebak Prosecutor's Office	August 2023	2 (two)
6.	Prosecutor Pandeglang	August 2023	1 (one)
7.	Prosecutor Cilegon	August 2023	1 (one)
8.	South Tangerang Prosecutor's Office	August 2023	1 (one)

NO	PROSECUTOR'S SATKER	PROBLEM CATEGORY	MOON PERIOD	PERCENTAGE (%)
1.	Banten Prosecutor's Office	Debts and receivables	August 2023	100%
2.	Prosecutor Attack	-	August 2023	100%
3.	Tangerang City Prosecutor's Office	-	August 2023	100%
4.	District Prosecutor's Office Tangerang	Land	August 2023	100%
5.	Lebak Prosecutor's Office	Land	August 2023	100%
	Lebak Prosecutor's Office	Establishment and Dissolution of PT	August 2023	100%
6.	Prosecutor Pandeglang	Land	August 2023	100%
7.	Prosecutor Cilegon	Debts and receivables	August 2023	100%
8.	South Tangerang Prosecutor's Office	Debts and receivables	August 2023	100%

**RECAPITULATION OF OPTIMIZATION OF HALO JPN USAGE FOR THE PERIOD OF  
SEPTEMBER 2023  
AT THE BANTEN HIGH PROSECUTOR**

NO	PROSECUTOR'S SATKER	MOON PERIOD	NUMBER OF QUESTIONS
1.	Banten Prosecutor's Office	September 2023	1 (one)
2.	Prosecutor Attack	September 2023	-
3.	Tangerang City Prosecutor's Office	September 2023	-
4.	District Prosecutor's Office Tangerang	September 2023	-
5.	Lebak Prosecutor's Office	September 2023	2 (two)
6.	Prosecutor Pandeglang	September 2023	1 (one)
7.	Prosecutor Cilegon	September 2023	1 (one)
8.	South Tangerang Prosecutor's Office	September 2023	1 (one)

NO	PROSECUTOR'S SATKER	PROBLEM CATEGORY	MOON PERIOD	PERCENTAGE (%)
1.	Banten Prosecutor's Office	Establishment and Dissolution of PT	September 2023	100%
2.	Prosecutor Attack	-	September 2023	100%
3.	Tangerang City Prosecutor's Office	-	September 2023	100%
4.	District Prosecutor's Office Tangerang	-	September 2023	100%
5.	Lebak Prosecutor's Office	Land	September 2023	100%
	Lebak Prosecutor's Office	Establishment and Dissolution of PT	September 2023	100%
6.	Prosecutor Pandeglang	Divorce	September 2023	100%
7.	Prosecutor Cilegon	Debts and receivables	September 2023	100%
8.	South Tangerang Prosecutor's Office	Debts and receivables	September 2023	100%

There are several obstacles and challenges in implementing *E-government* through the Halo JPN application at the central government or regional government level. The main obstacle in developing *E-government* lies not only in the capability and readiness of the technology but also in the ability of management and its implementers. The successful implementation of *E-government* relies heavily on close collaboration between telematics professionals and managers in planning and implementing changes in various government activities and practices.

The implementation of *E-government* in the Halo Prosecutor Application at the Banten Province High Prosecutor's Office is influenced by various conditions, both supporting and hindering, which also influence each implementation activity. The success of the policy implementation process is largely determined by the ability to optimize existing resources, where human resources are a key element. In this context, the organizational structure of the Banten High Prosecutor's Office shows limitations in terms of employee education who have the skills or understanding in information technology needed to manage the *E-government* Halo Attorney Application.

Supporting factors for the Provincial High Prosecutor's Office. Banten in the implementation of *E--E-government* via Halo JPN namely:

1. Telecommunications Infrastructure
2. Availability of funds and budget



Meanwhile, the inhibiting factors faced by the Provincial High Prosecutor's Office. Banten on implementation of *E-government* via Hello JPN is as follows:

1. Socialization for underprivileged communities
2. Still maintaining its culture traditional
3. Lack of human resources.

The Halo Prosecutor application is an application-based purposeful technology \_ that creates pattern communication effectively related to problem law in Jambi, and uses a question format answer in an application-based cell phone with an Android system. The existence Halo JPN app gives convenience for Indonesian citizens in accessing information case law with more fast. Through the application of this, society can ask for answers about problem law, and be innovation positive For pushing awareness of law among \_ the public.

## V. CONCLUSION

Synergy main duties field Datun at the Indonesian Prosecutor's Office headed attorney great through Hello JPN application, you can conclude as following :

1. Categories of problems that can be consulted by Hello JPN include land, inheritance law, legal drafting, marriage and divorce law, establishment and dissolution of PTs and accounts payable,
2. Technical SOPs for Preparing Answers to Hello JPN include:
  - a. The administrative officer opens the Hello JPN application and accepts online inquiry requests.
  - b. JPN makes reviews and answers to requests for questions submitted online
  - c. The Kasi in the Datun Kejati field gave an opinion on the study and answers made by JPN to requests for questions submitted online.
  - d. Asdatun checked the concept of JPN's answer to the question request submitted online.
  - e. The administrator uploads the answers to the Hello JPN application.

Implementing qualifications according to the SOP for Hello JPN Service Administration at High Prosecutors' Offices throughout Indonesia, include:

- a. Understand Function tasks.
- b. Understand \_Official Document Management (Classification of Letters, Use of Stamps and Distribution of Letters)
- c. Understand how to operate a computer
- d. Understand how to use the Hello JPN application.

In the Hello JPN Service Program, apart from referring to the SOP in above, you must also pay attention to equipment/equipment such as computers and printers and ink, internet networks, disposition sheets, office stationery and register books and the recording/data collection can be done manually or electronically.

If this SOP is not implemented it will hamper the work system in the JAMDATUN Environment.

3. Implementation of Legal Aid Services by the Datun sector through the Hello JPN application, namely currently Legal Aid Services by the Datun sector via the Hello JPN application are running according to the SOP. This is implemented by asking questions from the community via Hello JPN

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